

INVESTOR GRIEVANCE (DEMAT) - ESCALATION MATRIX

Detail of	Contact Person	Address	Contact No	Email Id	Working Hours
Customer care	ASMITA DANGODARA , DEVENDRA PRAJAPATI	2 nd FLOOR, "VASUDHARA" Parsi Sheri, Navapura, Surat-395003	0261-2381805	dp@spcbl.bank.in	10.00AM to 5.30 PM
Head of Customer Care	SMRUTI NANAVATI	2 nd FLOOR, "VASUDHARA" Parsi Sheri, Navapura, Surat-395003	0261-2381806	dp@spcbl.bank.in	10.00AM to 5.30 PM
Compliance officer	PRAGNESH PANDYA	2 nd FLOOR, "VASUDHARA" Parsi Sheri, Navapura, Surat-395003	6357463330	pragnesh.pandya@spcbl.bank.in	10.00AM to 5.30 PM
CEO	KALPESH SHAH	"VASUDHARA BHAVAN" Timaliwad, Nanpura, Surt-395001	0261-2381604	Kalpesh.shah@spcbl.bank.in	10.00AM to 5.30 PM