

## INVESTOR GRIEVANCE (DEMAT) - ESCALATION MATRIX

Detail of	Contact Person	Address	Contact No	Email Id	Working Hours
Customer care	ASMITA DANGODARA , DEVENDRA PRAJAPATI	2 <sup>nd</sup> FLOOR, "VASUDHARA " Parsi Sheri, Navapura, Surat-395003	6357463330	<a href="mailto:dp@spcbl.in">dp@spcbl.in</a>	10.00AM to 5.30 PM
Head of Customer Care	SMRUTI NANAVATI	2 <sup>nd</sup> FLOOR, "VASUDHARA " Parsi Sheri, Navapura, Surat-395003	6357463330	SPCBLDP@GMAIL.COM	10.00AM to 5.30 PM
Compliance officer	PRAGNESH PANDYA	2 <sup>nd</sup> FLOOR, "VASUDHARA " Parsi Sheri, Navapura, Surat-395003	6357463330	PRAGNESH.PANDYA@SPCBL.IN	10.00AM to 5.30 PM
CEO	KALPESH SHAH	"VASUDHARA BHAVAN" Timaliwad, Nanpura, Surt-395001	0261-2464621-24	Kalpesh.shah@spcbl.in	10.00AM to 5.30 PM